

ILLINOIS STATE
UNIVERSITY



Graduate School

309 Hovey Hall
Campus Box 4040
Normal, IL 61790-4040
Telephone: (309) 438-2583
Facsimile: (309) 438-7912
gradinfo@ilstu.edu
www.grad.ilstu.edu

March 26, 2015

TO: Susan Kalter, Chairperson, Academic Senate

FROM: Denise Wilson, Chair, Graduate Curriculum Committee

RE: Executive Summary – Proposal from the Department of Technology for a New Graduate Quality Management and Analytics Certificate

The Graduate Curriculum Committee approved and is forwarding for Academic Senate consideration the attached proposal to add a new Quality Management and Analytics Certificate.

The proposed certificate introduces quality management tools to enhance customer and supplier relations, strategic planning, and measurement systems to improve overall organizational performances. Students will learn and apply quantitative analytical modeling techniques to solve decision problems and risk situations faced by project managers. The Department of Technology has separately submitted a new sequence in quality management and analytics.

The Department of Technology provided the following rationale for adding this new certificate:

- The proposed certificate is a perfect supplement to the existing Project Management and Training and Development graduate certificates in Technology.
- This new certificate would add a third strong pillar to graduate education in the Department of Technology.
- The three courses comprising this new certificate have been in existence for six years (previously as temporary courses). Students that have taken these courses have been in high demand and have helped recruit new and highly skilled graduate students to the department.
- No effects on any other programs on campus are expected since similar programs do not exist.

The Graduate Curriculum Committee supports the proposal to add this new Quality Management and Analytics Certificate.

Attachments